

Setting up Pointsharp Login

To be able to use Pointsharp Login for multi-factor authentication at the Swedish Transport Administration, you need to install and configure Pointsharp Login on your phone.

Installing Pointsharp Login on an iOS device (iPhone/iPad)



1. Go to **the App Store** and search for **Pointsharp Login**

2. Tap **Download** → **Install**.

Install Pointsharp Login on an Android device



1. Go to **Google Play** and search for **Pointsharp Login**

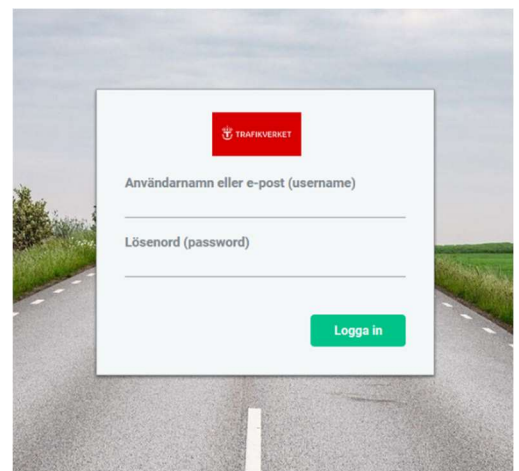
2. Tap **Install**.

For Pointsharp Login to work, the phone must have a PIN code enabled

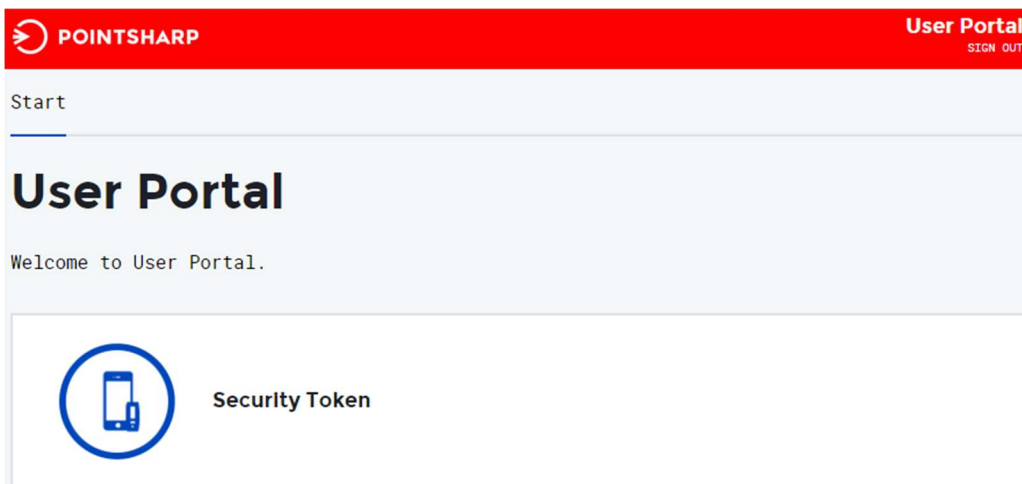
Setting up Pointsharp Login

1. On your computer, launch a web browser and go to <https://ps.trafikverket.se>

- Log in with your username and password.
- The OTP code that you usually receive via SMS is now sent to your inbox for the email that you have registered with the Swedish Transport Administration.
- Enter the OTP code

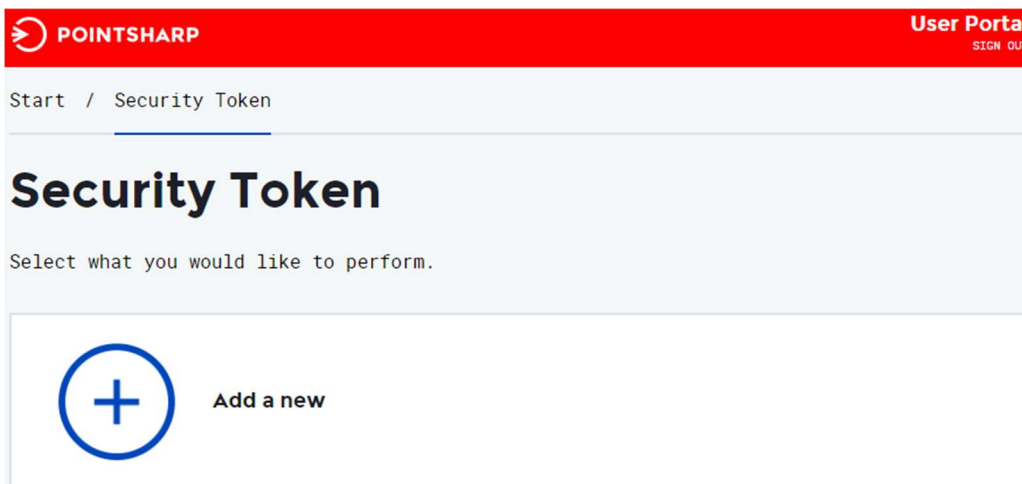


2. After logging in, you will come to the User Portal . In the User Portal, click on **"Security token"**



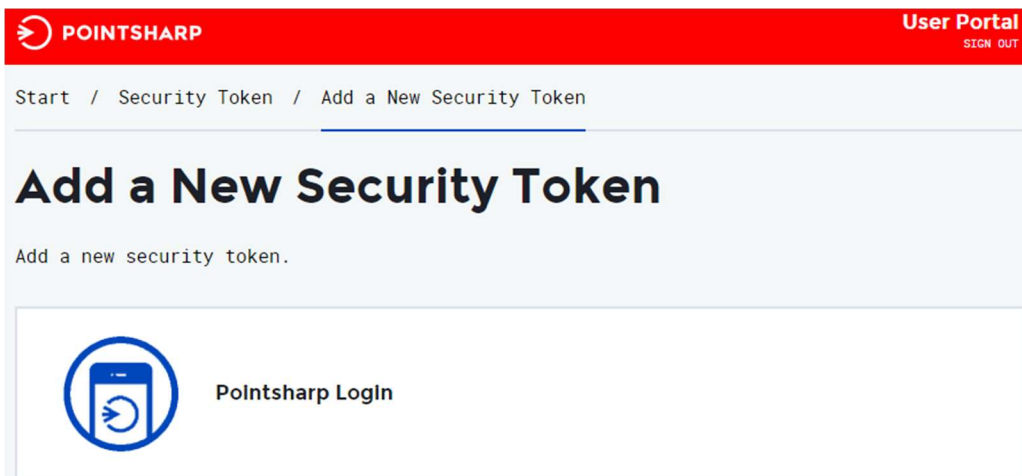
The screenshot shows the top navigation bar with the POINTSHARP logo on the left and 'User Portal' with a 'SIGN OUT' link on the right. Below the bar is a 'Start' link. The main heading is 'User Portal' with a sub-heading 'Welcome to User Portal.'. A large button with a mobile phone icon and the text 'Security Token' is centered on the page.

3. Select **"Add a new"**



The screenshot shows the top navigation bar with the POINTSHARP logo on the left and 'User Portal' with a 'SIGN OUT' link on the right. Below the bar is a breadcrumb trail 'Start / Security Token'. The main heading is 'Security Token' with a sub-heading 'Select what you would like to perform.'. A large button with a plus sign icon and the text 'Add a new' is centered on the page.

4. Select **"Pointsharp Login"** as the security token type



The screenshot shows the top navigation bar with the POINTSHARP logo on the left and 'User Portal' with a 'SIGN OUT' link on the right. Below the bar is a breadcrumb trail 'Start / Security Token / Add a New Security Token'. The main heading is 'Add a New Security Token' with a sub-heading 'Add a new security token.'. A large button with a mobile phone icon and the text 'Pointsharp Login' is centered on the page.

Add a New Security Token

Add a new security token.

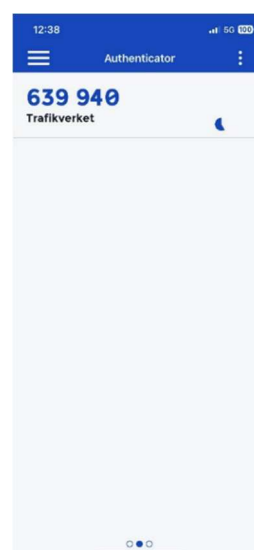
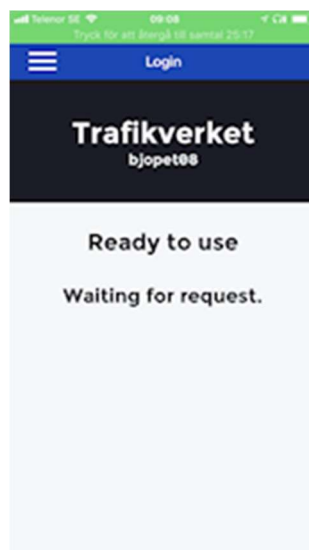
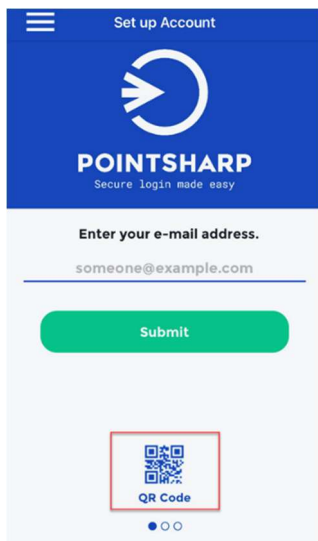
1. Please download and install the Pointsharp Login application using your smartphone or tablet.
2. Setup by scanning the barcode.



5. Now open **Pointsharp Login**, which you installed on your phone

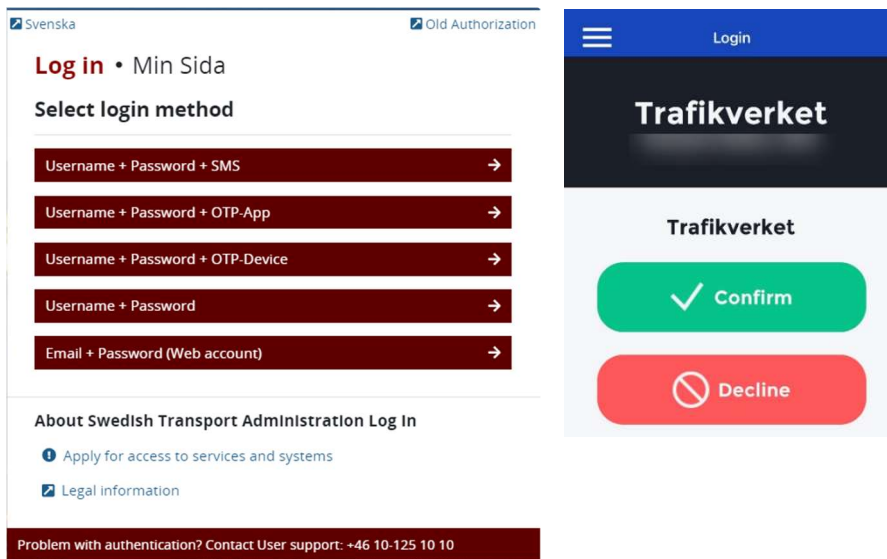
You should **not** fill in any email address!

Tap "**QR Code**" and scan the image on your computer by holding your phone up to the screen. The device is then ready to use when you see the text "Ready to use". You also get an Authenticator (virtual code box, picture to the right).



Login to Min Sida with Pointsharp Login

- Select "Username + Password + OTP-App"

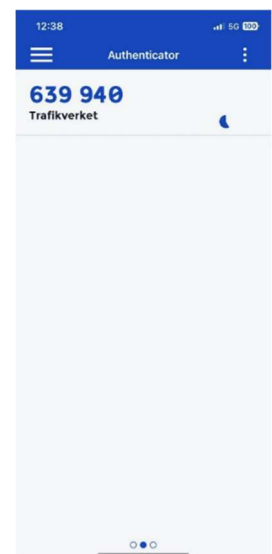


- Enter Username + Password and click "Sign in App"
- Open Pointsharp Login and click "Confirm"

Wouldn't it work with "Username + Password + OTP-App"

- Select "Username + Password + OTP-Device"
- Enter username + password
- In the OTP box, enter the active code from "Authenticator" in the Pointsharp Login App on your phone.

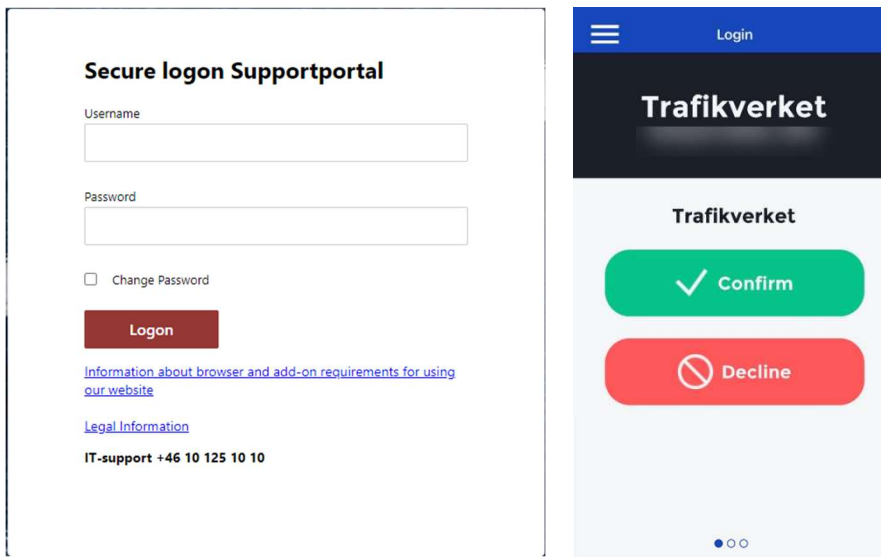
Note the small hourglass to the right of the code. Keeps the time running out wait for the next code.



Login to SupportGW with Pointsharp Login

In order for login with Pointsharp Login at SupportGW to work, you need to add a permission to your user account. Ask your contact person at the Swedish Transport Administration to apply for the permission "Pointsharp Autentisering med App" in the authorization system Arthur for your user account. When the application is complete. Follow the instructions below.

- Go to <https://supportgw00.trafikverket.se>
- Enter Username and Password, then click on Logon
- Open Pointsharp Login and click "Confirm"



The image shows two side-by-side screenshots. The left screenshot is a web browser view of the 'Secure logon Supportportal'. It features a title 'Secure logon Supportportal', a 'Username' input field, a 'Password' input field, a checkbox for 'Change Password', a red 'Logon' button, and links for 'Information about browser and add-on requirements for using our website' and 'Legal Information'. At the bottom, it lists 'IT-support +46 10 125 10 10'. The right screenshot is a mobile app interface for 'Trafikverket'. It has a blue header with a menu icon and the word 'Login'. Below that is a dark blue banner with 'Trafikverket' in white. The main content area has 'Trafikverket' in bold, followed by a green button with a checkmark and the text 'Confirm', and a red button with a prohibition sign and the text 'Decline'. At the bottom, there are three dots, with the first one filled.