

Setting up Pointsharp Login

To be able to use Pointsharp Login for multi-factor authentication at the Swedish Transport Administration, you need to install and configure Pointsharp Login on your phone.

Installing Pointsharp Login on an iOS device (iPhone/iPad)



1. Go to **the App Store** and search for **Pointsharp Login**

2. Tap **Download** → **Install**.

Install Pointsharp Login on an Android device



1. Go to **Google Play** and search for **Pointsharp Login**

2. Tap **Install**.

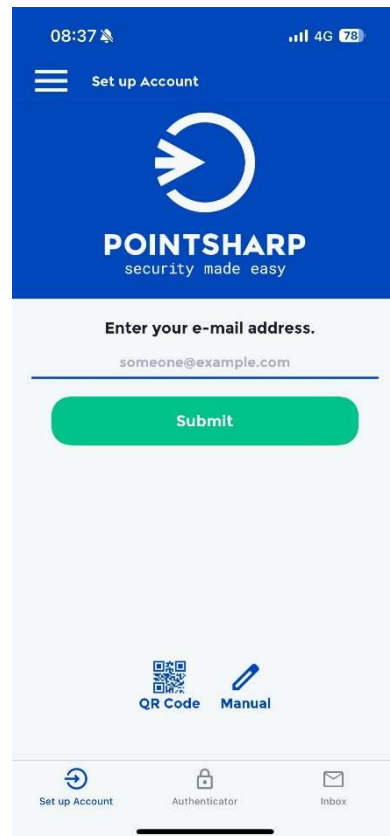
For Pointsharp Login to work, the phone must have a PIN code enabled

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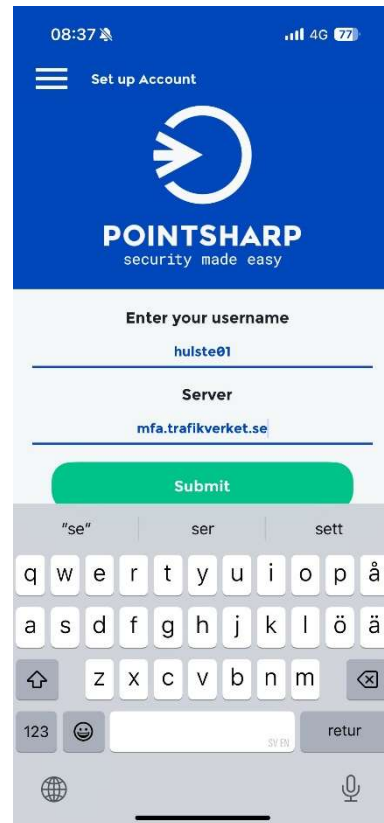
NOTE: You should not fill in any email address!

1. Click on "Manual" at the bottom right

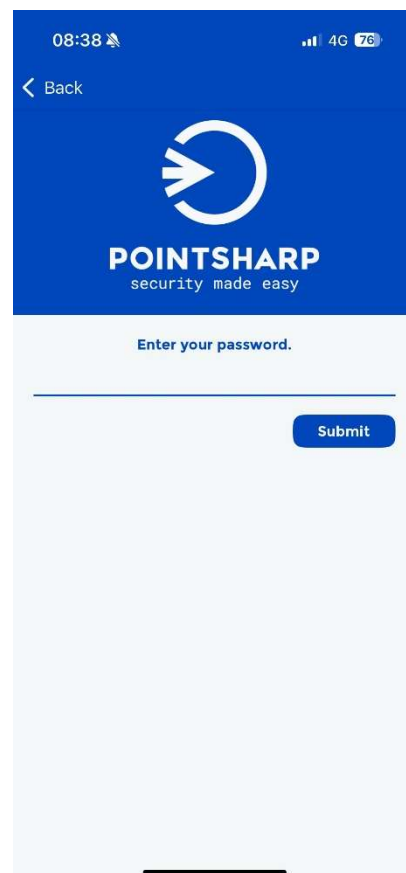
(If you already have Pointsharp Login activated for an other account press the three dots in the upper right corner of the start screen and choose "Add" to enter this screen)



2. Fill in your **username** on the first line.
On the second line fill in **mfa.trafikverket.se**
Click on "Submit"



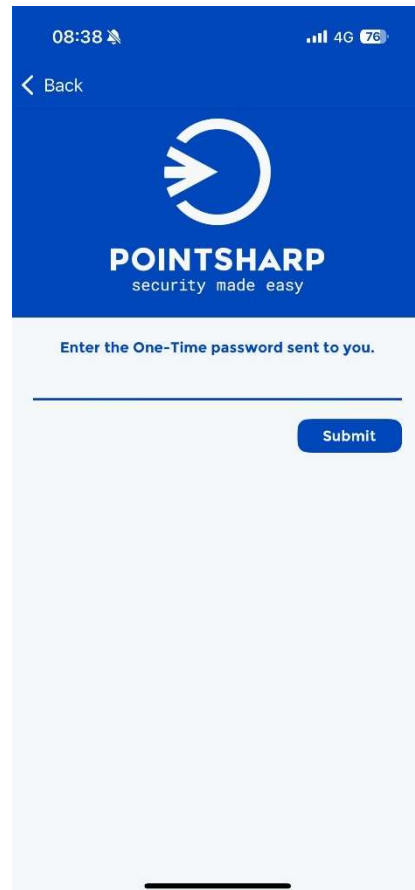
3. Enter the password you use to log in to the Swedish Transport Administration.
Click on "Submit"



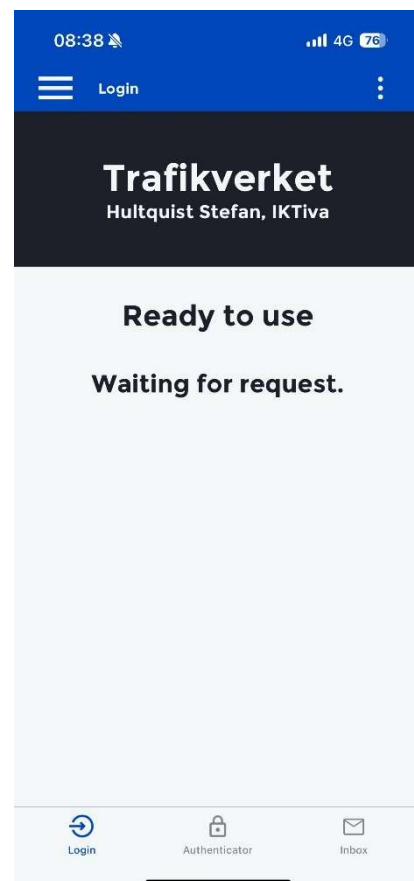
4. A message with a six-digit code should now be sent to the inbox of the email address you have registered with the Swedish Transport Administration.

Enter that code in the field and click "Submit"

NOTE! You will not receive an SMS!!

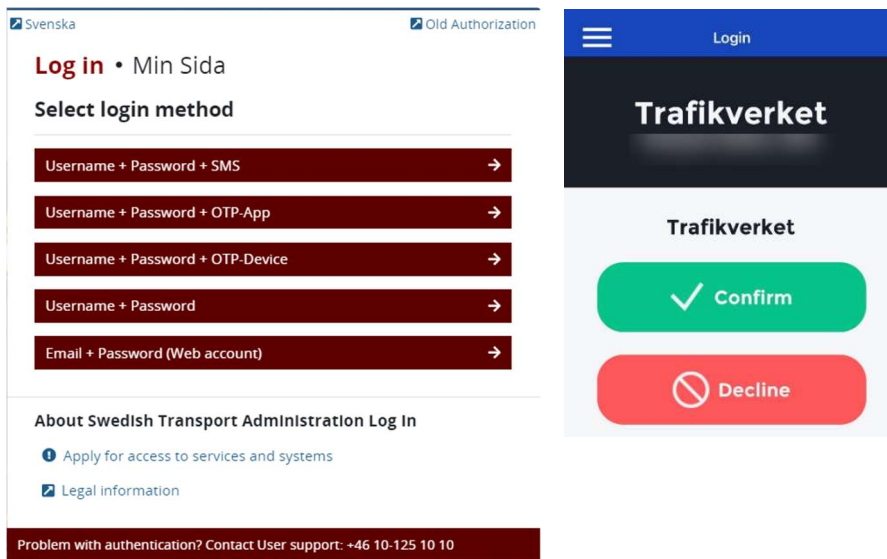


5. When you see the text "Ready to use", the onboarding is complete and the app is ready to use.



Login to Min Sida with Pointsharp Login

- Select "Username + Password + OTP-App"

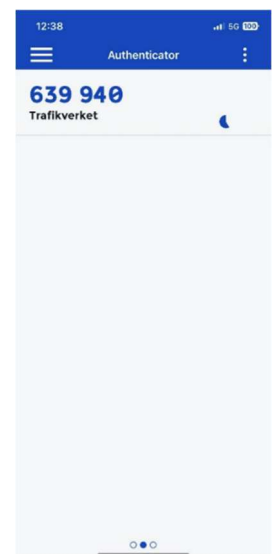


- Enter Username + Password and click "Sign in App"
- Open Pointsharp Login and click "Confirm"

Wouldn't it work with "Username + Password + OTP-App"

- Select "Username + Password + OTP-Device"
- Enter username + password
- In the OTP box, enter the active code from "Authenticator" in the Pointsharp Login App on your phone.

Note the small hourglass to the right of the code. Keeps the time running out wait for the next code.



Login to EA and SupportGW with Pointsharp Login

Does not apply to operational railway operations (ea01.trafikverket.se)

In order for login with Pointsharp Login at EA and SupportGW to work, you need to add a permission to your user account. Ask your contact person at the Swedish Transport Administration to apply for the permission "Pointsharp Autentisering med App" in the authorization system Arthur for your user account. When the application is complete. Follow the instructions below.

- Go to <https://supportgw00.trafikverket.se> or <https://ea.trafikverket.se>
- Enter Username and Password, then click on Logon
- Open Pointsharp Login and click "Confirm"

