

Setting up Pointsharp Login for TRV01

To be able to use Pointsharp Login for multi-factor authentication at the Swedish Transport Administration, you need to install and configure Pointsharp Login on your phone.

Installing Pointsharp Login on an iOS device (iPhone/iPad)



1. Go to **the App Store** and search for **Pointsharp Login**

2. Tap **Download** → **Install**.

Install Pointsharp Login on an Android device



1. Go to **Google Play** and search for **Pointsharp Login**

2. Tap **Install**.

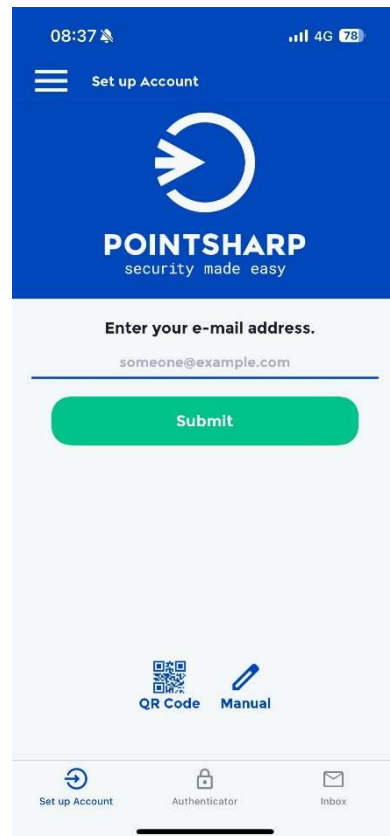
For Pointsharp Login to work, the phone must have a PIN code enabled

Setting up Pointsharp Login

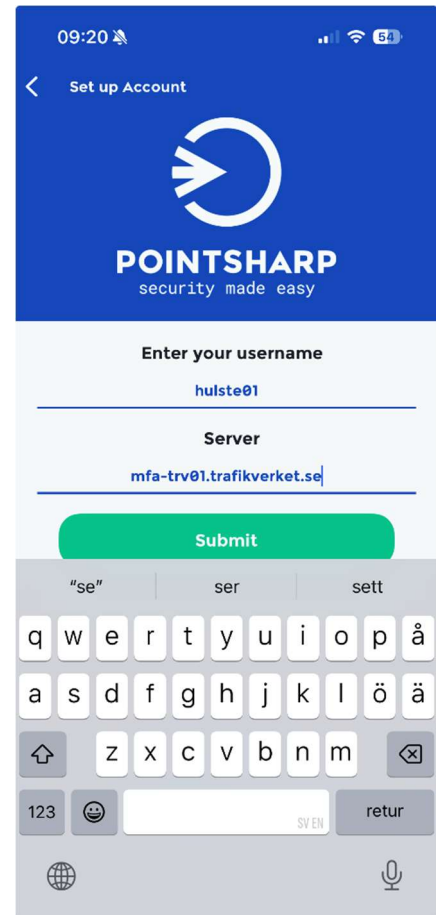
NOTE: You should not fill in any email address!

1. Click on "Manual" at the bottom right

(If you already have Pointsharp Login activated for an other account press the three dots in the upper right corner of the start screen and choose "Add" to enter this screen)



2. Fill in your **username** on the first line.
On the second line fill in **mfa-trv01.trafikverket.se**
Click on "Submit"



09:20

Set up Account

POINTSHARP
security made easy

Enter your username

hulste01

Server

mfa-trv01.trafikverket.se

Submit

"se" ser sett

q w e r t y u i o p å

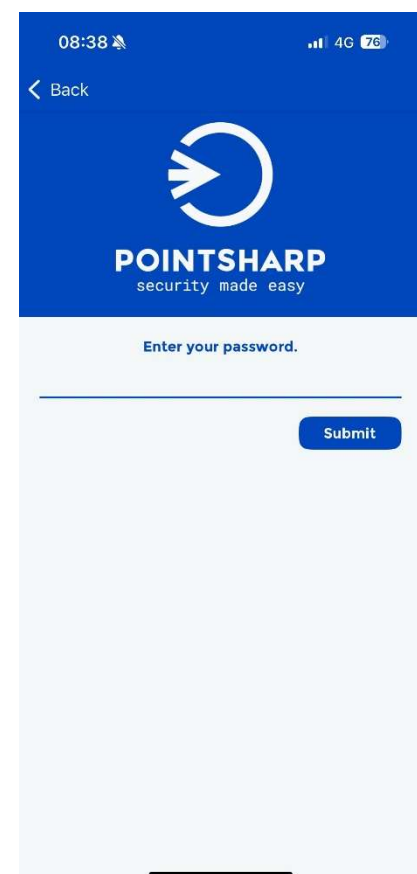
a s d f g h j k l ö ä

z x c v b n m

123 SV EN retur

3. Enter the password you use to log in to the Swedish Transport Administration.

Click on "Submit"



08:38

Back

POINTSHARP
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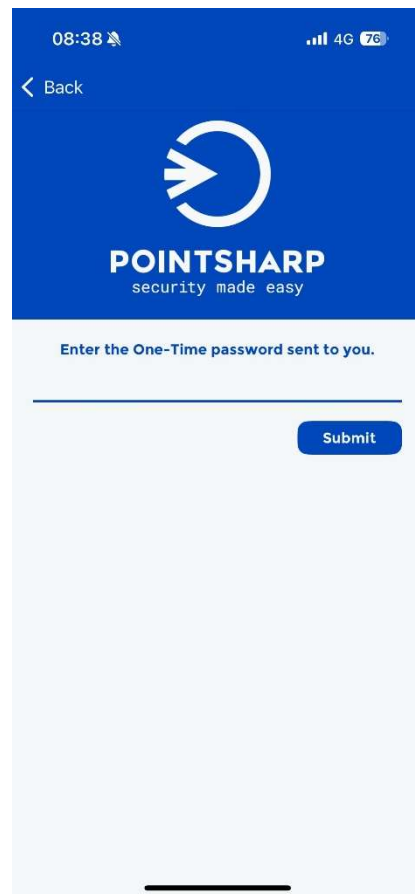
Enter your password.

Submit

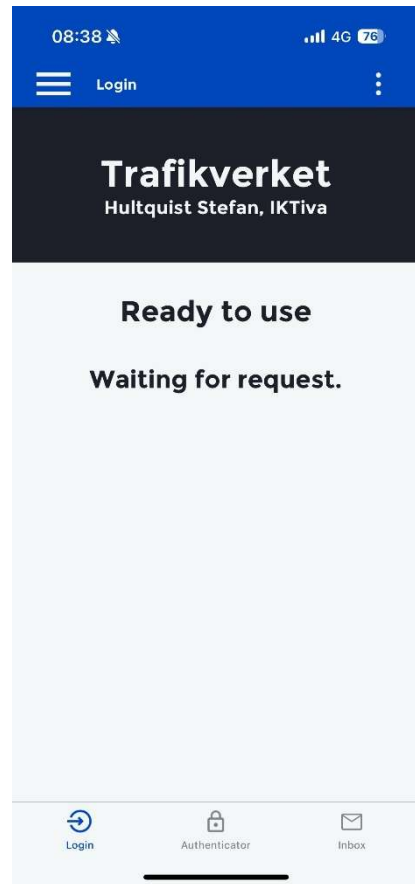
4. A message with a six-digit code should now be sent to the inbox of the email address you have registered with the Swedish Transport Administration.

Enter that code in the field and click "Submit"

NOTE! You will not receive an SMS!!

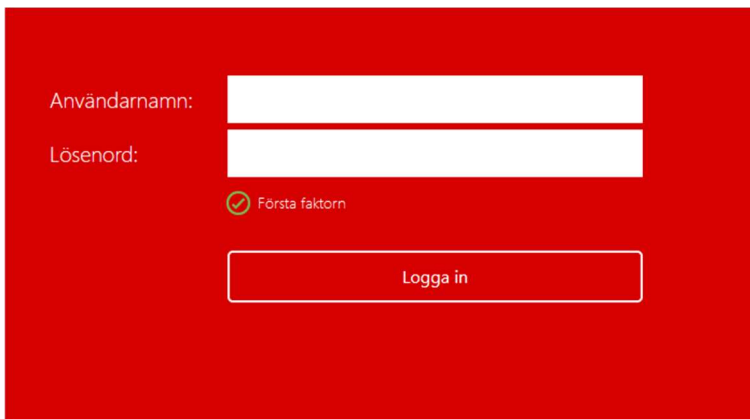


5. When you see the text "Ready to use", the onboarding is complete and the app is ready to use.



Login to EA01 and SupportGW with Pointsharp Login

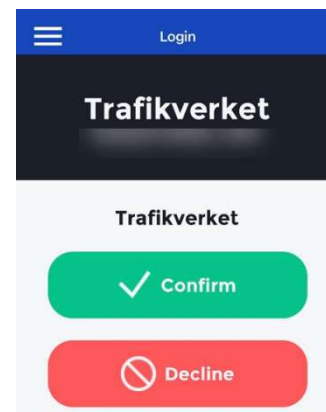
- Go to <https://supportgw01.trafikverket.se/> or <https://ea01.trafikverket.se/>
- Enter Username and Password, then click on Logon
- Open Pointsharp Login and click "Confirm"



Användarnamn:

Lösenord:

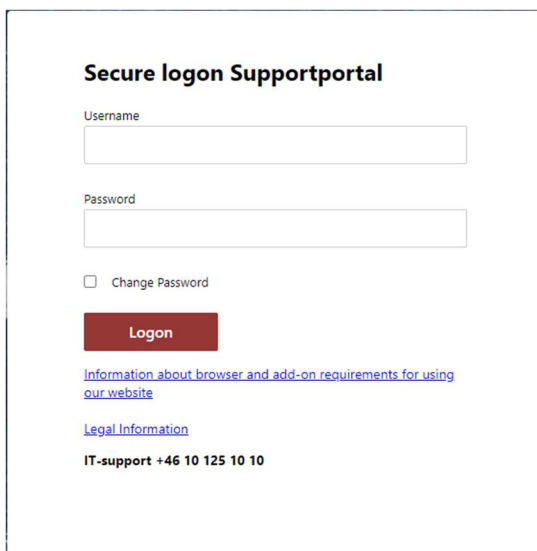
Första faktorn



Login

Trafikverket

Trafikverket



Secure logon Supportportal

Username

Password

Change Password

[Information about browser and add-on requirements for using our website](#)

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